



ELON MICHELLE
C O U T U R E

client contract

Thank you for deciding to place an order with Elon Michelle. We are excited to work with you and assist you through our ordering process. One of the first steps in ordering a gown with Elon Michelle is to review our terms. This is to insure that our clients are in agreement with Elon Michelle's policies prior to production.

ordering

We like to work personally with our clients to assist them with selecting the right dress, color and fabric. Thus, no order will go into production until one of our sales representatives consults with you. To begin production, submit to us by mail or fax a completed and signed client contract and order form.

fabric

After selecting your gown, determine the desired fabric and color. We encourage clients to see and feel the fabric of their choice before finalizing an order. Thus, we allow our clients to request up to three (3) complimentary swatches. Swatch requests can be made through our website or by calling us directly.

colors

Fabric colors shown on our website may vary from the actual fabric as every computer monitor displays colors differently. Actual fabric colors may vary slightly from your color selection due to variation of dye lots. If a specific color of your interest is not available through our website offerings, please contact us.

sizing

Elon Michelle gowns are made to order, not custom made and we do not offer alteration services. Record measurements for each bridesmaid and refer to our sizing chart to determine the correct size to order. Preferably, measurements should be taken by a professional tailor or seamstress to ensure the best fit.

payment

All payments must be made in full before we begin our production. We accept all major credit cards and personal checks. An 8.375% sales tax will be added to all items shipped to New York. Complete the payment authorization and order forms and submit it along with this client contract.

delivery

Once an order is finalized, please allow up to 12 weeks for delivery. We will contact you when the dresses are completed, and arrange for shipment. We may be able to accommodate rush orders of less than 12 weeks for an additional fee, depending on our production schedule.

shipment

There is a flat Shipping & Handling fee of \$15 for FedEx Home Delivery (1-to-5 business days) within the contiguous United States. Faster shipping is available at an additional cost. We do not ship to P.O. Box addresses.

returns

All sales are final. No returns or exchanges are permitted.

I understand and agree to all the foregoing terms.

signature _____ date _____

return to:

Elon Michelle Couture P.O. Box 227 Midtown Station New York, NY 10018
phone. 888-356-6680 fax. 888-356-6681 email: info@elonmichelle.com